

Thank you for purchasing the TOZO authentic product. For more latest products, parts and accessories, please visit: www.tozostore.com For any assistance please contact Email: info@tozostore.com

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7.0 Function List

7.1 Left earbud

Turn On	Pick up the earbuds from the case it will turn on automatically. Tap the Touch Control 3 seconds for Turn On. Put back the charging case will turn off & charge automatically.
Turn Off	Tap the Touch Control 5 seconds for turn off in not playing status. Automatically Turn Off after no connection for more than 5 minutes.
Previous Track	Tap the Left Touch Control twice.
Volume down	Tap and hold the Touch Control on Left earbud.
Active Noise Cancellation Mode	Tap the Left Touch control Once.
Transparent mode	Tap the Left Touch control Once.
Active Noise Cancellation Off	Tap the MFB Touch Panel 3 times
Hang up Phone Call	Tap and hold the Touch Control for 2 seconds on Left earbud.
Reject Incoming Call	Tap and hold the Touch Control for 2 seconds on Left earbud.
Cancel Phone Call	Tap and hold the Touch Control for 2 seconds on Left earbud.

7.2 Right earbud

Turn On	Pick up the earbuds from the case it will turn on automatically. Tap the Touch Control 3 seconds for Turn On. Put back the charging case will turn off & charge automatically.
Turn Off	Tap the Touch Control 5 seconds for turn off in not playing status. Automatically Turn Off after no connection for more than 5 minutes.
Next Track	Tap the Right Touch Control twice.
Volume up	Tap and hold the Touch Control on Right earbud.
Play/Pause	Tap the Touch Control Button once on Right earbud.
Answer Phone Call	Tap the Touch Control Button once on Right earbud.
Hang up Phone Call	Tap and hold the Touch Control for 2 seconds on Right earbud.
Reject Incoming Call	Tap and hold the Touch Control for 2 seconds on Right earbud.
Cancel Phone Call	Tap and hold the Touch Control for 2 seconds on Right earbud.

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8.0 TOZO APP

Download the TOZO App for UI customization, EQ settings and more.
• UI customization: Most of the controls can be customized in the App.
• EQ settings: There're lots of EQ settings you can choose in the App to optimize your experience while enjoying different music genres.
• Earbuds firmware update: The earbuds firmware can be updated in the App. You will be informed once the new version of firmware is detected when you connect the earbuds with the App.

9.0 TOZO APP pairing

Step 1:
Download the TOZO App on your phone.

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Download on the App Store

GET IT ON Google Play

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Step 2:
Bluetooth pairing with your earbuds.

Step 3:
TOZO App pairing with your earbuds.

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SPECIAL REMINDER:

Wipe the hardware contacts of the headset and charging box when the headset is not charging.

Note:

If your problem is not answered above, please contact us via email, we will respond within 24 hours.
Email: info@tozostore.com

Battery Warning!

This product has built in lithium battery. Do not expose the product to strong sunlight, fire or throw it into the fire to avoid explosion.

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NC9 ACTIVE NOISE CANCELLATION

User Manual

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1.0 Product Description

MFB Touch Panel

Medial (Ear Canal) Noise Cancelling Microphone

Call Microphone

Outside Noise Cancelling Microphone

Indications Lights

Indications lights of charging case

2.0 Wearing Steps

Step 1: Ensure sounds hole downward, then place earbuds into ear.
Step 2: Rotate earbud back to auricle side to fit snugly.

Step 1

Step 2

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3.0 Operation of earbuds

3.1 How to pair

1. Take out the 2 earbuds from the charging case, they will power on and pair within 10s.
2. The two earbuds flash red and blue alternately (Pairing Mode)
3. Search for pairing name "TOZO-NC9".

3.2 Another Way to Turn on/off

Turn on:
Tap and hold the Touch Control on both earbuds for more than 3s.
Turn off:
1. Touch the Control button 5 seconds will turn off when earbuds in the non playing music status.
2. The earbuds will turn off automatically after it is disconnected for more than 5 minutes.

3.3 Reset

If you accidentally get only one earbud work/only one earbud get sound, or fails to pair each other, please reset it:
Method 1:
1. Delete all (TOZO-NC9) Bluetooth records on your phone and turn off Bluetooth.
2. Put the earbuds into the charging case, close the lid, wait for 15 seconds, then take out the earbuds and reconnect.
Method 2:
1. Delete all (TOZO-NC9) Bluetooth records on the phone, and turn off Bluetooth. Take earbuds out from the charging case, press the touch panel for 5 seconds to turn the earbuds off.
2. Press both earbuds for 5 seconds till the blue light goes out, and then quickly double-tap the panel. The reset is complete once purple light is on.
Note: If your device displays [Connection failed], Please delete all [TOZO-NC9] pairing history and pair again.

4.0 Switch Between Different Modes

Tap the left earbud's MFB Touch Panel to switch at the Active Noise Cancellation, Transparency Mode, Active Noise Cancellation off. The Active Noise Cancellation function are not available when using single earbud.

NOTE:

If the electromagnetic interference signal is strong in your area, it may affect the Bluetooth connection, and the earbuds will be silent or disconnected, please reconnect it or change the place of use.

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4.1 Active Noise Cancellation Mode

Active Noise Cancellation uses a noise-cancelling system to reduce unwanted background noise. The system is based on microphones that "listen" to the sounds outside and inside of the earphone, an Active Noise Cancellation chipset inverting the soundwaves and a speaker inside the earphone cancelling the outside sound by the neutralising soundwaves. A bit like taking -12 outside and adding -2 inside to make zero.

Active Noise Cancellation

4.2 Transparency Mode

Transparency mode can enhance the voice frequency band, improve the perception of surrounding sounds, so that you can hear what is happening around you without taking off your earplugs.
When your TOZO NC9 is fit well and worn correctly, the active noise reduction and transparency modes work best.

4.3 Active Noise Cancellation Off Mode

Active Noise Cancellation Off Mode is the default mode.

5.0 BOX Wireless Charging

Designed for the modern life, free your ears from the strings attached around.

Enjoy the convenience of wireless charging and free charging devices provided by airports, hotels, and cafe shops around the world.
Wireless chargers are also available on tozostore.com

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6.0 Detailed Function List

Turn on

1. Manually Turn On: After the headset is in close status, tap and hold the touch control for 3 seconds and release it; the blue light will turn on. Then looking for the phone with the last connect connection memory within 10s after the headset is turned on if it is not found, enter the pairing state (the red and blue lights flash alternately).
2. Pick up the earbuds from the case it will turn on automatically.

Turn off

1. Manually Turn Off: Tap the Touch Control 5 seconds for turn off in not playing status, and then release it, the red light will turn off after one second.
2. Put back the charging case will turn off & charge automatically.

Phone Pairing

1. Take out the 2 headset from charging base, they will power on automatically and will connect each other automatically within 10 seconds.
2. The two earbuds flash red and blue alternately (Pairing mode)
3. Search for pairing name "TOZO-NC9" and select it in your mobile phone.

Restore Factory Settings

In case reset step not resolve your issue, please restore to factory setting:
1. Pick up two earbuds from charging case, then holding both earbuds button for 5 seconds till red light on to turn off earbuds.
2. Holding the MFB Touch Panel on each of earbuds for 5 seconds till blue light turn on and off, and then clicking the MFB Touch Panel on each of earbuds 3 times quickly, the Restore Factory Settings process will be done when the red light.
3. Put earbuds into charging case, and then take them out to connect records of "TOZO-NC9" on your phone.

NOTE:

After Restore Factory Settings successfully, please delete all connection records of "TOZO-NC9" on your phone, then research again.

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Turn on for re-connection

1. Tap the touch control for 3 seconds and release to turn on the earbuds → wait for a few seconds for the earbuds to automatically reconnect with each other → wait for a few seconds for the earbuds to connect with the paired phone → the connection is successful.
2. Take out the earbuds from charging case → wait for a few seconds for the earbuds to automatically reconnect with each other → wait for a few seconds for the earbuds to connect with the paired phone → the connection is successful.

Over distance for re-connection

After the headset is disconnected from the phone at a long distance, it can automatically reconnect when it returns to the effective range (3-10 meters), with the phone within 5 minutes. More than 5 minutes, the headset will automatically turn off.

Answer Phone Call

Tap the touch control once to answer the incoming call.

Hang up Phone Call

Tap and hold the Touch Control for 2 seconds to hang up the phone.

Reject Incoming Call

Tap and hold the Touch Control for 2 seconds to reject the incoming call.

Cancel dialing

Tap and hold the Touch Control for 2 seconds to cancel dialing before dialing out and the other party fails to answer.

Play/Pause

When playing music, tap the Right touch control once to pause/play. The left headset control switch to play/pause.

Next Track

Double Tap the Right Touch Control twice for backward when playing music.

Previous Track

Double Tap the Left Touch Control twice for previous when playing music.

Volume up

Tap and hold the Touch Control on Right earbud when playing music.

Volume down

Tap and hold the Touch Control on Left earbud when playing music.

Voice Interaction of Siri

In standby mode, quickly tap the right MFB touch panel 3 times to turn on voice interaction of mobile phone.

Primary / Secondary switch automatically

When listening to music, put either headset back into the charging case, and the other headset will not be affected.